

# Hook CE Primary School

part of Edukos Trust

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**Mrs Caroline Ainley**  
Head Teacher

## Parent Social Media Group Chats

Dear Parents,

As a school we are aware of the many benefits of having a parent group chat and how helpful and supportive they have been on a number of occasions.

However, on more than one occasion recently, we have been told of discussions about children and events that have happened in school. On both occasions, this discussion has taken place without any contact with the school and in fact false information has been shared about children who have been named.

This causes us great concern and has caused distress for families involved.

Within school we work very closely to a strict set of guidelines meaning that information about children and events within school are not shared within the public realms. This statutory legislation is there to protect families and children and is not taken lightly.

We understand that your children may discuss things with you that may cause you concern and we remind you that there are systems in place within school for us to respond to your concerns and protect all children. Always contact school for the information you need and do not turn to social media to voice this concern. Any concerns should be reported to the class teacher in the first instance. The complaints policy (this can be found on the school website) details the system in place if there are complaints regarding the school's approach.

We would urge the support of any administrators of these groups to regulate and monitor the conduct to protect the children in our school.

Please support us.

Kindest Regards

Caroline Ainley